

## PSAP Script

### 1. Is the patient awake?

Yes: Respond as usual (see appropriate chief complaint)

No: Go to Step 2

Unsure: Try to wake them up while I wait on the line

### 2. Is the patient breathing normally?

Unknown: Go to Step 3

Yes: Respond as usual (see appropriate chief complaint)

No: Dispatch ALS/BLS; Transfer to EMS Communicator; Go to Step 4

### 3. Describe the patient's breathing, what does their breathing sound like? How often do you see them breath?

- If breathing is absent or reported as one of the following descriptors:

- Gaspings
- Once in a while
- Snoring now and then
- Gurgling
- Barely breathing
- Moaning—weak or heavy
- Occasional

Dispatch ALS/BLS; Transfer to EMS Communicator

- If breathing normally: respond as usual (see appropriate chief complaint)

### 4. Transferring to a EMS Communicator, state the following:

**OK, Sir/Ma'am I am sending an ambulance now. I am also transferring you to my partner who will give you more directions...**

Once the EMS Communicator answers state:

**This dispatch center. I have a caller with (di) (drowning)**

**dispatched.**

\*\*\*Remain on the line until you hear the EMS Communicator start talking to the

caller\*\*\*\* Version 1.1; Approved Date: 4/27/2015